

Local Contacts

AMENDMENT

This chapter was updated in October 2025.

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Leicester City Contact Information		
Children's Social Care Services - Duty and Advice Service: 24 hours	Referral Desk	Tel: 0116 454 1004 Email: CASP-Team@leicester.gov.uk
Safeguarding Unit (List of Children with a Child Protection Plan)	Safeguarding Unit	Tel: 0116 454 2440
Local Authority Designated Officer (based in the Safeguarding Unit)	Jude Atkinson	Tel: 0116 454 2440 Email: Lado-allegations-referrals@leicester.gov.uk
Safeguarding in Education Development Officer	Julie Chapaneri	Tel: 0116 454 3076 Email: Julie.Chapaneri@leicester.gov.uk
Children Missing from Education Lead	Ellen Collier	Tel: 0116 454 5510
Leicester City Safeguarding Children Partnership Manager	Lindsey Bampton	Tel: 0116 454 6520
Advocacy: Children Rights and Participation Officers	Lesley Higgins	Tel: 0116 454 2425 Email: Lesley.Higgins@leicester.gov.uk

Leicestershire Contact Information

Leicestershire County Council

First Response Team and Out of Hours	Referral Desk	Tel: 0116 305 0005
	The advice phone number for professionals	Tel: 0116 305 5500
	Mon - Fri: 10am - 4pm	
Safeguarding & Performance Service (List of Children with a Child Protection Plan)	Donna Boulton	Tel: 0116 305 7570
Local Authority Designated Officer	LADO Allegations Line LADO email address for referrals and new enquiries The LADO service is available office hours only: Monday-Thursday 8.30am-5.00pm and Friday 8.30am-4.30pm	Tel: 0116 305 4141 CFS-LADO@leics.gov.uk Outside of office hours, please contact the First Response Children's Duty Team: Tel: 0116 305 0005
Service Manager Safeguarding and Performance	Paul Dowd	Tel: 0116 305 7566
Children Missing from Education, Elective Home Education and Children with Medical Needs, NEET Young People, Exclusion referrals & Pupil Services Manager	Referral email address	Email: inclusionpupilsupport@leics.gov.uk
Leicestershire and Rutland Safeguarding Children Partnership & Safeguarding Adults Board Manager	Gary Watts	Tel: 0116 305 7415
Team Managers (Safeguarding & Improvement)	Kara Walne	Tel: 0116 305 6694
	Rebecca J Peters	Tel: 0116 305 5129
Advocacy: Children's Rights and Child Protection Officers	Karen Spence Lesley Higgins Arjun Rana Iona McKenzie Catriona Candler Abyan Cusmaan	Email: Karen.Spence@leics.gov.uk Lesley.higgins@leics.gov.uk Arjun.rana@leics.gov.uk Iona.McKenzie@leics.gov.uk Catriona.Candler@leics.gov.uk Abyan.Cusmaan@leics.gov.uk
Participation Officers (Corporate Parenting Team)	Adrian Clifford Dawn Bagnall	Adrian.Clifford@leics.gov.uk Dawn.Bagnall@leics.gov.uk

Head of Service for Child Criminal Exploitation	Kay Fletcher	Tel: 0116 305 5138
Service Manager for Child Criminal Exploitation	Sam Stone	Tel: 0116 248 9182

Rutland Contact Information

Out of Hours	Leicestershire County Council	Tel: 0116 305 0005
Bank Holidays and outside of normal office hours		
Referrals for Children's Social Care	Children's Duty	Tel: 01572 758 407
List Administrator for Children with a Child Protection Plan	Via Referral desk	Tel: 01572 758 407
Leicestershire & Rutland Safeguarding Children Partnership & Safeguarding Adults Board Manager	James Fox	Tel: 0116 305 7130
Safeguarding and Quality Assurance Manager (Conference Chair / Independent Reviewing Officer)	Telephone Line	Tel: 01572 758 454
Local Authority Designated Officer	Telephone Line	Tel: 01572 758 454
Education and Social Inclusion	Helga Spry-Shute	Tel: 01572 758 335

Leicestershire Police Contact Information for Leicester, Leicestershire and Rutland

Child Abuse Investigation Unit for Leicester, Leicestershire and Rutland	Referral Desk	Tel: 0116 2485 500 (or 101 as alternative)
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Leicestershire Fire and Rescue Contact Information for Leicester, Leicestershire and Rutland

Safeguarding Officer	Javeria Shirazi	Tel: 0116 2105555 (main) Email: Safeguarding@leics-fire.gov.uk
Out of Hours as a matter of urgency	Fire Control	Tel: 0116 2634 180

Leicester, Leicestershire and Rutland Integrated Care Board, Leicestershire Partnership NHS Trust, and University Hospitals of Leicester NHS Trust Contact Information

LLR Integrated Care Board (ICB) LLR Safeguarding Professionals and LLR ICB Safeguarding Team	Safeguarding Team Monday – Friday 9am-5pm	Tel: 0116 295 1433 Email: Leicestercityccg.safeguardingllr@nhs.net
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University Hospitals of Leicester Safeguarding Team	Children's Safeguarding Team Adult Safeguarding Team (Nurses)	Tel: 0116 258 5770 Tel: 0116 258 7703
Leicestershire Partnership NHS Trust Lead for Safeguarding (Children & Adults)	Neil King	Tel: 0116 295 0872
LPT Lead Practitioner for Safeguarding Children (Named Nurse)	Kelly Costello	Tel: 07825101134
LLR Designated and Named Doctor for Looked After Children	Dr Lynn Snow	Tel: 0116 295 5302 / 0774 336 018
LLR Designated Nurse for Looked After Children	Katharine Bouch	Tel: 07919 162 178
Named Nurse LAC LPT	Liz Sampson	Tel: 07785 925 472
Clinical Team Leader LAC	Deb Hockett	Tel: 07825 865 809

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