Operation Makesafe

NWG Network

Tackling Child Sexual Exploitation

Child Sexual Exploitation

Hotel Awareness

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Definition of Child Sexual Exploitation

- Vulnerable Young people under 18 who are manipulated into a sexual relationship or situation by an adult. It is known for children as young as 11 to be subjected to this process known as ‘Grooming’.

- It involves young people being offered something in return for performing sexual acts.

- Alcohol, Cigarettes, Mobile Phones, Gifts, Money, Drugs, Love

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What to look for

- Adult refusing to leave credit card imprint and paying in cash
- Teenagers loitering in public areas/external areas of premises
- Guests requesting a room that is isolated
- Guests with local address renting a room
- Guests who appear secretive about their visit or trying to conceal their activities in the room or who they are with
- Last minute/walk-in bookings
- Bookings made in a different name to those who check-in / person speaking a different language to the person booking
- Frequent visitors to the hotel who do not appear to have a reason for being there
- Guests who move in and out of the premises regularly at unusual hours
- Guest rooms with a lot of condoms/condom wrappers, drugs/drug paraphernalia (eg syringes, wraps, pipes, bongs, broken light bulbs, spoons, plastic bags)
- Signs of alcohol, drug or substance misuse
- High traffic to guest room
- Noise complaints
- Guests arriving and asking for a specific room number but they don't know the name in which the room is booked
- Guests who don't want their room cleaned or visited

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What to look for

- Guests who do not have any luggage or ID
- Young people with significantly older boyfriends/girlfriends
- A hospitality suite with business persons and young girls/boys (adults may be there for an event, conference or meeting)
- Guests who appear to be under the age of 25 for ID both in the licensed area and when delivering alcohol to rooms
- A pre-paid bar tab to a room where children stay
- Two or more adults heading for room may indicate room is being used for a party
- Number of persons visiting a room at regular intervals – a person may have arranged for others to visit the room where a child is being sexually exploited
- A young girl/boy who appears withdrawn or tries to hide their face or appear afraid, disorientated or restricted from moving or communicating or acting under instruction
- Young persons who appear overly made up
- Guests who access an excessive or unusual amount of pornography (TV or computer)
- Individuals who appear to be monitoring public areas

Criminal Offences

- Serious Sexual Offences
- Rape
- Assault
- Child Abduction
- Trafficking

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Potential issues for the hotel

- Licensing Act 2003 – protection of children from harm
  Health & Safety issues – think about your booking policy (young unaccompanied guests)
- Negative media attention – reputation
- We all have a moral responsibility to protect children
- There may be legal implications for Hotels if activity of CSE is taking place on their premises and they are failing to act or do not have safeguards in place.

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How to protect your business

- Age verification checks
- Refusal records
- Incident logs
- Police reporting protocols
- Patrol records/CCTV checks
- Staff training records

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Training your staff

- Checklist of what staff need to know
- Up-to-date records for individual employees
- Regular refresher sessions
- Incentivised schemes for employee training
- Training should include: Age verification; CSE awareness; Premises monitoring.

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Operation Makesafe - Hotel Trigger Plan

- Hotel reports concerns via 101 number, quoting Operation Makesafe
- Police call handlers trained to ask a series of questions.
- Police response graded appropriately, based on information supplied
- Preserve evidence, do not move items, if person(s) have left the room, do not let anyone go into the room until the police arrive or instruct you otherwise.
- Impact on hotel minimised, business protected

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